**Error Scenarios :**

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| **Sl. No.** | **Bug/ Enhancement** | **Error Scenarios** | **How it should have been handled according to you** | **How it is currently being handled** | **Possible reasons for deviation of your preferences from the current way of handling** |
| 1 | Bug | For deleting the forwarded email permanently in mail loop, user has to delete 2 times | It could have been handled by prompting a confirmation pop up along with delete permanently check box. | It has been handled by deleting the same mail 2 times | May be to retain the deleted mail in the loop. |
| 2 | Bug | No option to create a new folder when an email is chosen to move to folder | It could have been handled by proving the New folder option | Currently it is not being handled | Usability issue |
| 3 | Bug | No option to choose the multiple option in the filter | It could have handled by providing the check box for the filter option | On tapping the filter option directly applies the filter. | Usability issue |
| 4 | Enhancement | In Web, on right click of any Hamburger menu option, user gets multiple options | It could have been handled in Mobile web on long press to give same options | Currently it is not being implemented. | All right clicks on web are handled with long press in mobile. |
| 5 | Enhancement | In Web on click of Filter, sort option is provided as last option. | It could have been handled in mobile web on click sort, pop up should appear with all option along with radio buttons. | Currently it is not being implemented. | Useful feature like sort option is not available on mobile web. |
| 6 | Enhancement | In Web, on click of search it is provided to select the folder to search | It could have been handled in mobile web by providing the folder option along with search. | Currently it is not being implemented. | Mobile implementation is different form web. |
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